Kahman Tan

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PROFILE

As a new grad I am excited to leverage analytical and empathetic skills gained from the healthcare industry into the field of UX design.

EDUCATION

BrainStation | User Experience Design
JUN 2023 - SEPT 2023, NEW YORK, NY

Brooklyn College | B.S., Health and Nutrition Science: Thanatology
AUG 2019 - DEC 2022, BROOKLYN, NY

- Dean's List Honors (2022): Recognized for exceptional academic performance while successfully completing 15 classes in a single academic year.

SKILLS

Wireframe, Hi_Fi Prototype, User Research
Interaction Design, Figma, Microsoft Office, Accessibility & Inclusive Design, Design Thinking
UX Research & Planning, Information Architecture, Content Audits, User & Task Flows, Sketching,

PROJECTS

UX Designer | CoSphere
JUL 2023, BRAINSTATION

- Conducted secondary and primary research to gather insight into users pain points related to the adverse effects of working from home
- Created user stories to hone in on themes of user pain points
- Developed a UI Inspiration Board & Moodboards to visually communicate the app's design direction and aesthetics.
- Created wireframes and the wireframes into low-fidelity and hi-fidelity designs using Figma.
- Prototypes using Figma to design the app's user interface and interaction flow.
- Conducted competitive analysis to identify gaps in the market and develop a new product that filled those gap

MongoDB | Cross Disciplinary Hackathon
JUL 2023, BRAINSTATION

- Conducted User Research to gather insights into user behaviors and pain points related to MongoDB's educational platform, Atlas.
- Developed a UI Inspiration Board to visually communicate the website's design direction and aesthetics.
- Created Wireframes and Prototypes using Figma to design the website's user interface and interaction flow.

UX Designer | WWF donations re-design
JUL 2023, BRAINSTATION

- Secondary research to assess the presence of the problem space.
- Carried out primary research to validate assumptions.
- Created Wireframes and Prototypes using Figma to design the website's user interface and interaction flow.

UX Designer | Healthcare Avoidance
JUL 2023, BRAINSTATION

- Secondary research to assess the presence of the problem space.
- Developed wireframes, executed user testing, and constructed a prioritization matrix.

EXPERIENCE

Administrative Assistant | NYP Brooklyn Methodist Hospital
OCT 2018 - FEB 2022, BROOKLYN, NY

- Reduced claim denial rate by 18% through diligent error analysis, improved documentation, and effective communication with insurance providers and doctors.
- Developed a pipeline process, transferring 20% of patients' physical medical records to Electronic Medical Records (EMRs) using tools such as Object Character Recognition (OCR) and Oracle's Cerner.
- Spearheaded the development of a new and dynamic COVID testing team, mentored 5 new staff members, including recently hired manager, resulting in successfully serving an average of 60 patients per day over the course of a year.
- Enhanced productivity by 31% through the efficient management of patient schedules and improved documentation practices for doctors.